



LEICESTERSHIRE SAFER COMMUNITIES STRATEGY BOARD

Friday, 17 June 2022 at 10.00 am

Microsoft Teams Video Conferencing.

Agenda

1. Appointment of Chairman.
2. Appointment of Deputy Chairman.
3. Introductions
4. Minutes of previous meeting. (Pages 3 - 12)
5. Matters arising
6. LSCSB Action Log (Pages 13 - 14)
7. Declarations of interest
8. HMP Fosse Way update.
An update will be provided by Nick Dann/Raj Singh, Ministry of Justice.
9. Domestic Abuse Perpetrator Programme.
A presentation will be given by Suki Kaur, FREEVA.
10. Children and Family Wellbeing Service, Leicestershire County Council. (Pages 15 - 18)
This report will be presented by Carly Turner, Service Manager – Leicestershire Youth and Justice Service.
11. Public Health Update - Recommissioning of Domestic Abuse and Sexual Violence Services (Pages 19 - 34)
This report will be presented by Joshna Mavji, Consultant in Public Health, Leicestershire County Council.



12. Safer Communities Performance 2021/22 - Quarter 4. (Pages 35 - 40)

This report will be presented by Rik Basra, Community Safety Coordinator, Leicestershire County Council.

13. Anti-Social Behaviour System Governance Co-ordination Officer update. (Pages 41 - 44)

This report will be presented by Charlotte Keedwell, Sentinel Coordinator, Leicestershire County Council.

14. Probation Service. (Pages 45 - 46)

This report will be presented by Kaye Knowles, Probation Service.

15. Mulit-Agency Risk Assessment Conferences. (Pages 47 - 60)

A presentation will be provided by Kevin Wright, MARAC Manager, Leicestershire Police.

16. Other business

17. Date of the next meeting

The next meeting of the Board is scheduled to take place on 23 September 2022 at 10.00am.



Minutes of a meeting of the Leicestershire Safer Communities Strategy Board held via Microsoft Teams video conferencing on Friday, 18 March 2022.

Present

Mrs D. Taylor CC (in the Chair)

Cllr. L. Phillimore	Community Safety Partnership Strategy Group Chair – Blaby District Council
Cllr. M. Graham	Community Safety Partnership Strategy Group Chair – Melton Borough Council
Cllr. M. Mullaney	Community Safety Partnership Strategy Group Chair – Hinckley and Bosworth Borough Council
Cllr. S. Whelband	Community Safety Partnership Strategy Group Chair – Harborough District Council
Chief Superintendent Jonny Starbuck	Leicestershire Police
Mr. N. Bannister CC	Combined Fire Authority
Mick Grewcock	Leicestershire Fire and Rescue Service
Joshna Mavji	Public Health Leicestershire County Council
Bob Bearne	Probation Service
David Peet	Office of the Police and Crime Commissioner for Leicestershire

Officers

Rik Basra	Leicestershire County Council
Gurjit Samra-Rai	Leicestershire County Council
Charlotte Keedwell	Leicestershire County Council
Anita Chavda	Leicestershire County Council
Sabrina Hussain	Leicestershire County Council
Rachel Burgess	Hinckley and Bosworth Borough Council
John Richardson	Blaby District Council
Julie Robinson	Charnwood Borough Council
David Walker	Melton Borough Council
Aysha Rahman	Melton Borough Council
Tom Day	Harborough District Council
Mark Smith	Oadby and Wigston Borough Council

Other attendees

Detective Inspector Gary Bee	Leicestershire Police
Sergeant Andy Goadby	Leicestershire Police
Detective Sergeant Joanna Elliott	Leicestershire Police
Ian Stubbs	Prevent
Raj Singh	Ministry of Justice

Apologies for absence

Cllr. K. Loydall	Community Safety Partnership Strategy Group Chair – Oadby and Wigston Borough Council
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Cllr. A. Woodman	Community Safety Partnership Strategy Group Chair – North West Leicestershire District Council
Cllr. L. Harper-Davies	Charnwood Borough Council – Cabinet Lead Member for Community Safety
Mr. R. Matthews	Police and Crime Commissioner
Rachel Garton	Leicestershire Clinical Commissioning Groups
Carly Turner	Leicestershire County Council
Chris Thomas	Leicestershire County Council
Paul Collett	North West Leicestershire District Council
Sharon Stacey	Hinckley and Bosworth Borough Council

47. Introductions

The Chairman welcomed everyone to the meeting and the apologies were noted.

48. Minutes of previous meeting.

The minutes of the meeting held on 10 December 2021 were taken as read and confirmed as a correct record, subject to paragraph 39(ii) being amended to read as follows:

“In response to a question of how many Community Triggers had been lodged in the previous 12 months it was agreed that this would be checked and the information would be provided to Board members after the meeting. Every local authority was required to publish the number of Community Triggers they had received. It was noted that Charnwood received the most Community Triggers: 23 in total and 6 to date in the 2021/22 performance year (after the meeting the figure of 6 was corrected to 8 for 2021/22). The Local Government Ombudsman had found that the Community Trigger process for Charnwood was not well enough publicised. Therefore work needed to be carried out to ensure the Community Trigger process and particularly the appeal process was better signposted to the public.”

49. Matters arising

There were no matters arising from the minutes of the previous meeting.

50. LSCSB Action Log

The Board considered the LSCSB Action Log. The Chairman pointed out that the actions on the Log were either completed or would be completed as part of the agenda for this meeting.

RESOLVED:

That the contents of the Action Log be noted.

51. Declarations of interest

The Chairman invited members who wished to do so to declare any interests in respect of items on the agenda for the meeting.

Mr. N. Bannister CC declared that he was employed by the Crown Prosecution Service (CPS) but was not acting as a representative of the CPS at this meeting and any opinions he gave or statements he made were separate to those of the CPS.

52. Change to the Order of Business.

The Chairman sought and obtained the consent of the Board to vary the order of business from that set out on the agenda for the meeting.

53. Modern Slavery, Human Trafficking, Exploitation and Organised Immigration Crime.

The Board received a presentation from Detective Inspector Gary Bee, Leicestershire Police, regarding Modern Slavery, Human Trafficking, Exploitation and Organised Immigration Crime. A copy of the presentation slides, marked 'Agenda Item 12', is filed with these minutes.

Arising from discussions the following points were noted:

- (i) It was expected that the actual levels of Modern Slavery, Human Trafficking, Exploitation and Organised Immigration Crime in Leicestershire were much higher than the statistics indicated. However, due to a lack of reporting and mistrust of the authorities within communities it was very difficult to say what the exact figure was.
- (ii) Some victims of trafficking were forced to work at car washes and the public needed to be made aware of this and that if they used the Responsible Car Wash scheme they could ensure that the car wash they were using was not exploiting its workers.
- (iii) Leicestershire Police provided training on Human Trafficking and the signs to look out for. This training was available to local authority officers on request and in response to a suggestion from the Chair it was agreed that Human Trafficking would be included on the training programme for Board members.
- (iv) Section 45 of the Modern Slavery Act 2015 enabled a person being prosecuted to plead the defence that they were compelled to do so by virtue of slavery or relevant exploitation. If the defence was raised a referral to the Single Competent Authority, part of the Home Office, needed to be made and they would make a decision on whether that person was a victim of modern slavery. However, there was a backlog with the decision making process. Whilst a 'reasonable grounds' decision would come back within a couple of weeks, the 'conclusive grounds' decision could take between 9 and 12 months.

RESOLVED:

- (a) That the contents of the presentation be noted:

- (b) That training be arranged for Board members on Modern Slavery and Human Trafficking.

54. Strategic Partnership Board.

The Board received a presentation from Gurjit Samra-Rai, Head of Service (Safer Communities), Leicestershire County Council regarding the work of the Strategic Partnership Board. A copy of the presentation slides is filed with these minutes.

The Strategic Partnership Board was chaired by the Police and Crime Commissioner Rupert Matthews and sitting underneath that Board was the SPB Executive chaired by Jane Moore, Director of Children and Families at Leicestershire County Council.

Underneath the SPB Executive were the following Boards:

- Prevention and Early Intervention Board chaired by Martin Samuels, Strategic Director for Social Care and Education at Leicester City Council;
- Adolescence Safety and Diversion Board chaired by ACC David Sandall, Leicestershire Police;
- Adult Vulnerability and Offending Board (MAPPA SMB) chaired by Bob Bearne, Probation Service.

RESOLVED:

That the contents of the presentation be noted.

55. Community Safety Agreement Review.

The Board considered a report of Rik Basra, Community Safety Coordinator, Leicestershire County Council which informed of changes to the Community Safety Agreement as a result of the annual review which had taken place. A copy of the report, marked 'Agenda Item 7', is filed with these minutes.

RESOLVED:

- (a) That the contents of the report be noted including the changes to the Community Safety Agreement;
- (b) That the continued use of the Community Safety Agreement in its current format and design be approved.

56. Office of the Police and Crime Commissioner update.

The Board considered a report of David Peet, Chief Executive, Office of the Police and Crime Commissioner for Leicestershire which provided an update on notable issues relating to the Office. A copy of the report, marked 'Agenda Item 8', is filed with these minutes.

David Peet introduced himself as he had only been in post since January 2022 and would not be known to all Board members and he explained that he had significant experience working in Community Safety.

David Peet informed that Community Safety Partnerships (CSPs) would receive the same amount of funding from the Police and Crime Commissioner for 2022/23 as they

did for the previous year. Going forward it was intended that CSPs would receive multi-year settlements and the Board welcomed this.

RESOLVED:

That the contents of the report be noted including the publication of the new Police and Crime Plan and the request from the OPCC to identify synergies between the Police and Crime Plan and Board members' own plans.

57. LSCSB Performance Update.

The Board considered a report of Rik Basra, Community Safety Coordinator, Leicestershire County Council, regarding Safer Communities performance for 2021/22 Quarter 3. A copy of the report, marked 'Agenda Item 9', is filed with these minutes.

It was noted that Multi-Agency Risk Assessment Conferences (MARACs) were now taking place on a daily basis. Whilst new MARAC referrals had increased and it was believed that the Covid-19 pandemic had contributed to this, repeat MARAC referrals had fallen steadily which was likely to be the result of a lot of positive work that had taken place. It was requested that representatives from Leicestershire Police be invited to a future meeting of the Board to provide the detail of how the reduction in repeat MARAC referrals had been achieved. It was also noted that a MARAC review had taken place, funded by partners, and it would also be useful to consider the findings of that review at a future meeting of the Board.

RESOLVED:

- (a) That the 2021/22 Quarter 3 Performance information be noted;
- (b) That there be an agenda item at a future meeting of the Board regarding MARACs.

58. Leicestershire Fire and Rescue Service Update.

The Board considered a report of Mick Grewcock, Area Manager, Safer Communities, Leicestershire Fire and Rescue Service (LFRS) which provided an overview of work currently conducted by LFRS. A copy of the report, marked 'Agenda Item 11', is filed with these minutes.

In presenting the report Mick Grewcock corrected an error at paragraph 3 of the report which should have referred to the Regulatory Reform (Fire Safety) Order 2005.

Arising from discussions the following points were noted:

- (i) The Home Fire Safety Checks which LFRS carried out now included wider health related issues such as dementia and risk of falls. If these issues were identified with a particular resident LFRS would make a referral to the appropriate partner organisation. LFRS also received referrals from partner organisations when those organisations became aware of fire and safety risks at a particular property and these referrals were encouraged by LFRS. This included referrals from the Lightbulb Service.

- (ii) LFRS had launched the Hazard Express which was a virtual reality experience regarding road safety hazards. Information relating to the Hazard Express and a video of the experience could be viewed on the LFRS website.
- (iii) As a result of the Grenfell Tower incident LFRS had conducted a review of 154 buildings over 18 metres in height, which included community engagement and safety advice being given to occupants in these buildings where necessary. Some enforcement notices had been issued. In response to a question of whether any follow up work was carried out after the inspections reassurance was given that any time an inspection had identified issues they were acted upon.
- (iv) LFRS had ongoing engagement with all the prisons in Leicester, Leicestershire and Rutland. Reassurance was given that prisons were designed with potential vandalism in mind and the prisons were equipped with special technology which enabled fires to be extinguished quickly. LFRS had not had any specific engagement regarding the design and construction of the new prison at Glen Parva so far. However, one of the findings of the Grenfell Tower inquiry was that Fire and Rescue Services should have a greater input in the design and construction of buildings earlier on and therefore in the future LFRS would be involved early on in the design and construction of major buildings in Leicestershire.

RESOLVED:

That the contents of the report be noted.

59. Anti-social Behaviour System Governance and Co-ordination Officer.

The Board considered a report of Charlotte Keedwell, Anti-social Behaviour (ASB) System Governance and Coordination Officer, Leicestershire County Council which provided an update on her role and work. A copy of the report, marked 'Agenda Item 10', is filed with these minutes.

Arising from discussions the following points were noted:

- (i) Work was ongoing to reduce the duplication of ASB records in Leicestershire and the deadline for this to be completed was the end of March 2022.
- (ii) There had been a spike of Community Triggers in the Charnwood area, and Blaby was also starting to see an increase though not to the same extent. It was queried whether the spike in Charnwood was due in part to the complaint that was made to the Local Government Ombudsman regarding Charnwood. The District Council websites were all very similar with regards to the information they gave about the Community Trigger process so this was unlikely to be a factor. However, it was noted that Charnwood Borough Council staff had a statement at the bottom of their emails which signposted the public to the Community Trigger. There had also been a recent episode of the Panorama television programme regarding Community Triggers which would have raised awareness. Community Trigger referrals were now also being received from Victim First.
- (iii) Reviews were taking place of Community Triggers across Leicestershire, common themes were being identified and lessons learnt were being compiled. This information would be considered by the ASB Delivery Group.

- (iv) The Community Trigger Process was being imbedded in Sentinel so that officers could make individuals aware when they were coming close to the Community Trigger threshold.

RESOLVED:

That the contents of the report be noted.

60. Counter Terrorism Local Profiles.

The Board received a presentation from Sergeant Andy Goadby, Prevent Team, Leicestershire Police regarding the work of the Prevent Team and the Counter Terrorism Local Profile. Arising from the presentation and discussions the following points were noted:

- (i) The Prevent Team was based at Spinney Hill Police Station in Leicester and comprised of two civilian officers and 4 police officers. The role of the Team was to receive referrals regarding individuals that were at risk of being exploited by extremists or becoming radicalised and put support in place for those people. Referrals to Prevent should be made via the National Referral Form which was on the Leicestershire Police website but inquiries could also be made to the Prevent Team via telephone on 0116 2486770. There was also an additional website which provided general information regarding the subject: www.actearly.co.uk Edwina Grant from Hinckley and Bosworth District Council was the District lead for Prevent, and the Community Safety Team at Leicestershire County Council played a co-ordination and oversight role. However, referrals should go to directly to the Prevent Team rather than to Edwina Grant, though Edwina Grant would be notified by the Prevent Team. It was important to give partners the tools, knowledge and confidence to make a referral to the Prevent Team and anything Board members could do to facilitate this would be welcomed.
- (ii) Concerns were raised that poorly managed interactions between the police and the public could lead to a mistrust of the police and consequently information regarding terrorism would not be shared. In response reassurance was given that Prevent had a team of contact officers that were impartial and independent from the investigation and provided support in a sensitive manner. If the Prevent Team identified safeguarding or mental health issues then they would make referrals to the appropriate partners.
- (iii) The Counter Terrorism Local Profile Document was published annually and set out the threats, vulnerabilities and risks relating to terrorism and violent extremism in Leicester, Leicestershire and Rutland. The latest version had been published in January 2022 and much of the information within the document had been gained from questionnaires which had been sent out. The majority of referrals the Prevent Team received related to Leicester City. Of the Districts, Charnwood, Blaby and Hinckley and Bosworth had the most referrals. This had been the same distribution of referrals for some time.
- (iv) The priorities for the local area were:
- Islamist terrorism;
 - Extreme right wing terrorism;
 - Online extremism;

- Self initiated terrorists;
 - Extremist travel;
 - Prison radicalisation and releases.
- (v) The greatest terrorist threats came from individuals that had been inspired on their own initiative by browsing the internet etc rather than being encouraged by others or being part of a terrorist network. The Covid-19 pandemic had an impact on extremism and radicalisation as people had more time to be online and become radicalised and they had not been seen and monitored by other people during that period.
- (vi) The terrorist attacks which were most commonplace did not require training or specialist equipment but could be carried out using a vehicle or a knife.
- (vii) Early identification of persons at risk was key and signs to look out for included:
- Developing intent including committing to the role and a sense that something must be done, verbalising concerns, and having fixations around a grievance or target;
 - Developing capability including developing skills and knowledge, deciding on tactics, sourcing resources, and showing an interest in methods used by previous attackers;
 - Planning and preparing for an attack, making final preparations, and tying up loose ends.
- (viii) Potential links between Hate and Prevent were being assessed and the Hate awareness packages delivered to schools were being reviewed.

RESOLVED:

That the contents of the presentation be noted.

61. Regional Prevent Advisor.

The Board received a presentation from Ian Stubbs, Regional Prevent Advisor regarding his role. A copy of the presentation slides, marked 'Agenda Item 14', is filed with these minutes.

The Independent Review of Prevent carried out by Lord Shawcross was initially due to report in September/October 2021 but its publication had been delayed. No indications had been given so far of what the report might find. It was expected that the Government's response to the report would set the Prevent framework for the coming years but given the delay it was unlikely that the Government would be able to respond to the report before the Parliamentary summer recess. With the expected timescales in mind it was intended that a workshop would take place in September 2022 to set out what the implications of the Review would be for the Region. The Chairman suggested that the Regional Prevent Advisor could return to the Board at that point to provide a further update.

RESOLVED:

- (a) That the contents of the presentation be noted;

- (b) That the Regional Prevent Advisor be invited to a future meeting of the Board to provide an update regarding the outcome of the Independent Review of Prevent and the local implications.

62. Glen Parva Prison update.

The Board received a verbal update from Raj Singh, Ministry of Justice, regarding the new prison at Glen Parva, Leicester. The Board was also in receipt of the March 2022 edition of the prison newsletter, a copy of which, marked 'Agenda Item 15', is filed with these minutes.

It was noted that the new prison was to be named HMP Fosse Way and Serco had been appointed as the operator on a 10 year contract.

Unfortunately there had been a Covid-19 outbreak at the prison site which meant that visitors were not permitted so the tour for LSCSB members would have to be further delayed. The situation would be reviewed week commencing 11 April 2022.

RESOLVED:

That the contents of the verbal update be noted.

63. Date of the next meeting

RESOLVED:

That the next meeting of the Board take place on Friday 17 June 2022 at 10.00am.

10.00 am - 12.05 pm
18 March 2022

CHAIRMAN

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Leicestershire Safer Communities Strategy Board Action Log

No.	Date	Action	Responsible Officer	Comments	Status
1	26.6.20	Leicestershire Police to provide a report to a future meeting of the Board regarding lessons learned from the Covid-19 pandemic and how the Force will operate in future.	Rik Basra/Adam Slonecki	This will be an item for a future Board meeting. This will form, part of a broader discussion to include all districts.	Amber
2	18.6.21	Arrange for LSCSB members to attend Glen Parva Prison site visit	Nick Dann/Raj Singh	A Site visit has been arranged for Wed 22 nd Dec 10/12/21 Site visit to be postponed and rearranged due to Covid restrictions. 18/3/21 site visit postponed again due to covid outbreak	Amber
3	24.9.21	Further presentation from Warning Zone in September 2022	Elaine Stevenson		
4	10.12.21	Regular updates on work of ASB System Governance Coordination officer to come to Board including March 2022 meeting.	Rik Basra/Charlotte Keedwell	Further update on the June 2022 agenda.	Amber
5	10.12.21	Update on DSVa service in particular case management system to come to Board in 6 months time	Joshna Mavji	This is on the June 2022 agenda	Amber
7	18.3.21	Training on Modern Slavery to be arranged for local authority officers and LSCSB members.	Gary Bee/Rik Basra	Gary Bee has agreed a bespoke training session and this will be arranged shortly subject to Gary's availability.	Amber
8	18.3.21	Invite Kevin Wright/Lucy Batchelor to a future meeting of the Board to explain how the MARAC repeat referral rate has been reduced. Agenda item to also cover the results of the MARAC review.	Rik Basra	This is on the June 2022 agenda	Amber
9	18.3.21	Regional Prevent Advisor to attend a future Board meeting once the outcome of the Lord Shawcross review is known to set out the implications for Prevent in the region.	Rik Basra/Ian Stubbs	Noted; Ian has agreed to attend and update in the future per the request.	Amber

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LEICESTERSHIRE SAFER COMMUNITIES STRATEGY BOARD

17th JUNE 2022

LSCSB UPDATE: CHILDREN AND FAMILY WELLBEING SERVICE, LEICESTERSHIRE COUNTY COUNCIL

Background

1. The Children and Family Wellbeing Service (CFWS) provide early help services to a child, young person and family where they are experiencing difficulties that cannot be supported by universal services alone, such as GP's or schools.
2. The Service offers a breadth of interventions from groupwork to intensive support for those who are living with domestic abuse, parental conflict, suffering with their emotional wellbeing, needing parenting support or achieving inclusion for those children who have special educational needs or are young carers.
3. The CFWS has responsibility for the Supporting Families programme and Family Hubs, both of which will be the key feature of this report for the Board.

Notable developments and challenges:

Past Year

4. The Comprehensive Spending Review at the end of October 2021 announced the continuation of the national Supporting Families Programme for the next three years. Funding has now been confirmed for 2022-23 with indicative amounts shared through until 2025. New targets have been set for the number of families required to meet sustained and significant outcomes. In 2022-23 this figure is 464 families but by 2023-25 the target increases to 928 families. During 2021-22 the target figure was 464 families for Leicestershire and this target was achieved in full in March 2022.
5. During 2021-22 the service received 6,484 referrals for children and families, of which over 60% have been supported through an allocated caseworker. Other forms of support include group work programmes, for example we offer the Triple P Parenting Programme for parents of 5-11 years olds, parents of teenagers, and parents of children with special educational needs or disabilities, aged 0-12. 34% of all referrals were from schools and the second largest referral agency was the Police accounting for 23.4% of referrals. Most

police referrals relate to standard risk DASH assessments – often indicating couple/parental conflict as opposed to domestic abuse.

6. A new project, Strengthening Leicestershire Relationships, was launched by the service in November 2021. This project has a focus on the impact of parental conflict on children. The work on parental conflict was initiated by the Department for Work and Pensions, identifying the link between worklessness, poverty and family stress and the subsequent impact this has on child outcomes. A Leicestershire practitioner toolkit has been commissioned alongside practice training to enable our family support workers to work with parents on this issue. During March 2022 110 practitioners from the Children and Family Wellbeing Service, Children's Social Care and voluntary sector organisations (Centre for Fun and Families and The Bridge) have been trained to deliver work to families living with parental conflict. 11 individuals have been trained in a 'train the trainer' approach which means that delivery of the toolkit is sustainable going forward. This work is set to continue from 2022-25 with work with Police, District Councils, Education and Health being planned. In addition to Toolkit training, several CFWS practitioners have been trained to deliver an evidence-based programme for parents who are separating or divorcing (Transitions Triple P) and where this is having a detrimental impact on the children due to the level of conflict being displayed by parents. Parental conflict during separation/divorce is a common reason for referral to CFWS and this evidence-based approach is a cost-effective way of delivering to significant cohorts of parents.
7. From January 2022 to end of March a feasibility study was completed by the Service to explore the benefits of adopting a Family Hubs approach in the County. Although Leicestershire was not identified as one of the 75 Local Authorities to receive government funding for the development of Hubs, the Leicestershire Early Help Partnership is keen to develop this way of working in principle. During the quarter work began to look at low and no cost approaches to enhancing partnership working and an action plan is due to be considered for 2022-23.

Coming Year

8. As mentioned above, the national Supporting Families programme has been extended for the next three years. Funding is a blend of grant and payment by results which gives a potential funding pot of £4.7 million over the funding period. Alongside the challenging targets for the number of families to be successfully supported, the conditions of funding include expectations for the whole Early Help Partnership, recognising that early help is the responsibility of a wide range of agencies. A needs assessment is currently underway with

the Early Help Partnership which will be submitted to the Department of Levelling Up, Housing and Communities at the start of July. The assessment will help us to understand the maturity of the Partnership across 5 key areas: Communities, Data, Family voice and experience, Workforce, Leaders.

9. Following the assessment, the Partnership is required to submit 3 key priorities for progress in the coming year. It is likely that we will be required to make progress on our data maturity.
10. Data sharing between agencies to support effective decision making, resource allocation and improved service delivery is a significant focus of the programme and linked to future funding. Specifically, progress is required in achieving person level live data feeds between CFWS, Police, Housing, and health. This represents a significant challenge for all partners but the risk of not achieving expectations is a loss of funding to CFWS which would clearly have a significant impact on the provision of early help services in the county.

Key issues for partnership working or affecting partners

11. There are no issues for the Board at this juncture. All required representatives from agencies across the Board are engaged with this work streams identified above.

Recommendations for the Board

12. The Board is asked to note the contents of this Report.

Officer to contact

Carly Turner

Youth and Justice Service Manager – Leicestershire County Council

Tel: 0116 305 0030

Email: carly.turner@leics.gov.uk

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LEICESTERSHIRE SAFER COMMUNITIES STRATEGY BOARD

17th JUNE 2022

LSCSB UPDATE: PUBLIC HEALTH, LEICESTERSHIRE COUNTY COUNCIL

Background

1. The purpose of this report is to:
 - Provide an update on the recommissioning of domestic abuse and sexual violence services;
 - Inform the Board of the range of services that the public health department commissions or provides to keep communities safe.
2. The work aligns with the 'Safe and Well' strategic outcome of the County Council's Strategic Plan 2022-26. This outcome aims to ensure that people are safe and protected from harm, live in a healthy environment, and have the opportunities and support they need to live active, independent, and fulfilling lives.
3. The offer also aligns with the 'Staying Healthy, Safe and Well' strategic priority of the Leicestershire Joint Health and Wellbeing Strategy 2022-2032.

Existing Offer

Domestic Abuse

4. The Board last received an update on the commissioning of domestic and sexual violence and abuse services from Public Health in December 2021. At that point successful bidders were announced, and the Implementation Stage had commenced to ensure the new services were ready for the contract start date. The new service system successfully commenced on 1st April 2022, and comprises of:
 - Helpline and Engagement Service provided by Free from Violence and Abuse (FreeVa) – commissioned by OPCC for LLR;
 - Domestic Abuse Locality Service provided by Living Without Abuse (LWA) – commissioned by Public Health for Leicestershire and Rutland;
 - Sexual Violence Support Service provided by FreeVa – commissioned by OPCC for LLR;
 - Leicestershire Safe Accommodation Support Service provided by Women's Aid Leicestershire Limited (WALL) – commissioned by LCC Public Health for Leicestershire.

5. Prior to the start of the new contracts, a communication briefing (Appendix A) was prepared for partners and widely circulated that explained the new provision. In addition, the individual service providers have delivered briefings to explain the new service system and referral processes.
6. **Domestic Abuse and Housing Alliance Accreditation** – This is the UK benchmark for how housing providers should respond to domestic abuse in the UK. The framework includes 8 categories for development which builds in processes that help to guide staff to adequately address the needs of victims/survivors and hold abusers to account. The public health department is currently working with all 7 districts/boroughs and Rutland to embed the standards of practice into their everyday roles with a view to accreditation being completed this year.

First Contact Plus

7. First Contact Plus offers a referral and signposting service for residents in Leicestershire, including those that have been recent victims of crime. The service offers a holistic conversation where appropriate referrals are made to partner agencies who specialise in a wide range of support areas, whether that be, crime reduction, victim support or mental health and wellbeing (to name a few). The service also offers information and advice for a resident to be able to research particular service offers, and determine which service is most suitable for their needs at that time. First Contact Plus works in partnership with GPs, the police, health organisations, voluntary groups, social care departments and district & borough councils with the overall aim of helping residents to live an independent and fulfilled life as possible.

For more information, please visit: <https://firstcontactplus.org.uk/>

Local Area Coordination (LAC)

8. Local Area Coordination is a targeted, place based, holistic provision which aims to improve quality of life, build safe and welcoming communities, and prevent onward need for service intervention. With a defined, person-centred way of working, LAC support people to add to and access community-based resources. By reducing barriers and having timely conversations around the wider determinants of health, LAC prevent people reaching crisis and needing formalised support. A key tenet of the LAC approach is that all people in our communities have the same rights, responsibilities, and opportunities to participate in and contribute to the life of the community, respecting and supporting their identity, beliefs, values, and practices. Local Area Coordination works across three levels:
 - Level 1 – Providing information and facilitating effective signposting;
 - Level 2 – Ongoing work with residents to tackle issue and support the use of their natural gifts and assets;
 - Community – Helping residents to build community assets.

Contact details for Local Area Coordinators are attached as Appendix B.

MECC+ (Making Every Contact Count)

9. Making Every Contact Count (MECC) is an evidence-based behaviour change technique that utilises day to day interactions that organisations/individuals have with people to encourage changes in behaviour that have a positive effect on their health and wellbeing. MECC training develops staff confidence and competence to have meaningful brief conversations with people on health-related topics, plus provide them with the knowledge to signpost and/or refer to the appropriate service.
10. Within LLR the MECC 'Plus' (+) approach has been adopted, whereby MECC is used to support the holistic assessment of a person's needs in a very person-centred manner. Rather than simply focusing on traditional health issues, MECC+ looks at the wider determinants of health and other influences such as loneliness, housing, and debt. The local MECC+ programme is called 'Healthy Conversation Skills' (HCS).

For more information, visit <https://www.healthyconversationskills.co.uk/>

Healthy Child Programme (HCP)

11. The Healthy Child Programme (HCP) is an early intervention and prevention public health programme which focuses on a universal preventative service for children and families. The 0-11 element of the service will continue to be provided by Leicestershire Partnership Trust (LPT). The service provides an invaluable opportunity to identify families that are in need of additional support, and children who are at risk of poor outcomes. Families are provided a programme of health and development reviews, supplemented by advice around health, wellbeing, and parenting.

Healthy Schools

12. The Leicestershire Healthy Schools programme (LHSP) supports schools to create a positive environment to improve the health and wellbeing of pupils, school staff & the wider school community whilst reducing health inequalities. The programme is available to all primary and secondary schools within Leicestershire.
13. The programme uses a Whole School Approach to define a comprehensive set of criteria for schools to review, monitor and improve their health and wellbeing offer. The accreditation scheme is designed to provide schools with external verification that showcases their commitment to supporting the health and wellbeing needs of the school community. At present, 76 schools are

working through the accreditation process, supported by the Health Improvement Team.

14. For increased levels of need, the programme offers a range of targeted interventions and programmes. Currently, these include: Youth Mental Health First Aid, Think Family – Parental Mental Illness, Whole Family Relationships (currently in development), DfE Wellbeing for Education Recovery, Whole School Approach to Mental Wellbeing, Food 4 Life, Young Health Champions Level 2 Award (currently in development).

For more information, please visit: www.leicestershirehealthyschools.org.uk/

Healthy Relationships

15. The Public Health department is working with Children and Family Wellbeing Services, Police and Education services to provide front line staff with training and resources to enhance understanding of conflict versus domestic abuse. A longer-term goal is to work with partners to look at the recording of 'domestic incidents' to help improve our understanding of conflict versus abuse and developing bespoke resources and/or training to support schools.
16. In addition, Children and Family Wellbeing Services have trained over 100 people in the use of the Leicestershire Practitioner Toolkit (Appendix C) and have trained 11 'Relationship Leaders'. The toolkit provides the resources needed for practitioners to ask appropriate questions in order to engage individuals in productive conversations and to reflect on their relationship, with a view to empowering individuals/families to make things better for themselves. The Relationship Leaders act as champions for this agenda but also importantly they have undertaken the 'Train the Trainer' model so are able to deliver the Practitioner Toolkit Training. It is intended that further Relationship Leaders training will be offered to partners and other agencies in the future.

Substance Misuse

17. Recommissioning of the Integrated Substance Misuse Community Treatment Service took place last year with the new service commencing on 1st April 2022. The service works in partnership with Dear Albert, Falcon Homeless and Community Support and Age UK to provide the following offer:
 - **My Turning Point** - a digital treatment tool that provides 24/7 access to a range of guided and self-help sessions that can help with drug and alcohol use, as well as emotional health and other wellbeing issues.
 - **Alcohol and wellbeing programmes** – designed to help individuals cut down or stop drinking
 - **Opiate Substitute Prescribing** – This is aimed at those dependent on opiate drugs such as heroin. The offer involves clinical interventions

that sit alongside a programme of talking therapies and recovery support.

- **Reclaim** - This is designed to support people who are using drugs to help develop the skills and commitment to make positive changes to their drug use.
- **Young People's Service** – A dedicated Young People's team that works with all under 18s (and those aged up to 25 where required) at a location suited to the young person. The team supports young people to make changes to their drug and alcohol use. The team also supports young people affected by someone else's substance use.
- **Family and Friends Support** - Offers support to family and friends even if the individual with a drug or alcohol problem isn't accessing treatment services.
- **Last Orders Project** – This project helps those over 50 to learn more about their drinking and how it affects their life and provides support to make positive changes.
- **Community detoxification service.**
- **Access to inpatient detoxification services.**
- **Access to residential rehabilitation services.**
- **Harm reduction support** via district wide drop-in sessions in partnership with Falcon Support Services.
- **Access to recovery support.**

18. Turning Point also deliver a dual diagnosis service through additional funding from the Clinical Commissioning Groups. This service provides specialist and intensive support to individuals with co-occurring mental health and substance misuse issues. This is a pilot service that will run until 31st March 2023.

19. Turning Point run information sessions on the last Tuesday of every other month for anyone wanting to know more about the service. The sessions for 2022 will take place on:

- Tuesday 28 June 2pm to 3pm
- Tuesday 30 August 2pm to 3pm
- Tuesday 25 October 2pm to 3pm

To book a place please email caroline.gadsby@turning-point.co.uk

Mental Health

20. **Start a Conversation** is a suicide prevention campaign that aims to build a community that is committed to the mental health and wellbeing of its residents. It provides a non-judgmental environment where care and support are available to those in distress or those bereaved or affected by suicide. Through raised awareness and open and honest conversations about suicide we believe that every person has the potential to make a difference and save a life. The campaign is led by Leicestershire County Council working in partnership with a number of organisations, that have come together with a commitment to prevent suicide. As well as advice and guidance on a range of

wider issues, such as debt advice or relationship difficulties; Start a Conversation also commissions a range of services to directly support individuals across Leicester, Leicestershire and Rutland. These include:

- Tomorrow Project – specialist suicide bereavement service;
- Harmless All-Age Self-Harm Service;
- Mensoar – Men's Peer-Support;
- DistrACT – an app designed to improve early access to evidence-based information about self-harm and personal first aid.

For more information, visit: www.startaconversation.co.uk/

21. **All Age Self-Harm Service** - Self-harm is a considerable and increasing public health concern both locally and nationally. Whilst self-harm rates are increasing, presentation to clinical services has not kept pace. Prevalence of self-harm in the community is generally increasing year-on-year. It is well-known that non-fatal self-harm is the strongest risk factor for subsequent suicide attempt – this risk factor significantly increases when an individual presents at clinical services, particularly among adolescents. The Community Self-Harm Intervention service provides capacity and expertise at community-level to sensitively support individuals who self-harm via an inform and prevent approach and via an earlier intervention approach. The overall aims of this service are to:
- Increase the quality, availability and access to information and self-help resources for prevention;
 - Improve stakeholder's confidence and competence to understand and manage self-harm risk in the community;
 - Improve the information provided by key stakeholders and partners to individuals that self-harm;
 - To provide earlier community-level intervention for individuals that self-harm;
 - Contribute to the reduction of known inequalities that exist across groups that self-harm in Leicester, Leicestershire and Rutland (LLR).

Homelessness

22. The Public Health department commissions a hostel-based and outreach-based support service which is currently provided by The Bridge, Falcon Support Services and Nottingham Community Housing Association. From 1st July 2022, the service will be provided by Falcon Support Services and Nottingham Community Housing Association. The service provides:
- A referral hub which includes assessment and allocation;
 - Needs based support for those in hostel accommodation;
 - Support for those who were recently homeless and have since been housed (non-priority need only);
 - Drop-in service to support individuals who require information, advice, or guidance;
 - Support to prevent those in their own accommodation from becoming homeless;

- A link into other public health services e.g. substance misuse services, sexual health services etc.

Probation Health Trainers Service

23. The Probation Health Trainer Service provides support to offenders and ex-offenders to make changes towards a healthier lifestyle but who are unlikely to make and maintain this without individual support.
24. Probation Health Trainers are generally ex-offenders and have successfully completed the nationally accredited Health Trainer training. They work with clients on a one-to-one basis to assess their health and lifestyle risks and support them to make and sustain behavioural change towards a healthier lifestyle. A key element of the service involves supporting clients to access a comprehensive range of services aimed at improving mental and physical health and wellbeing, addressing isolation and loneliness, addressing housing, education, training and employment needs, and access to welfare and benefits advice.
25. The Probation Health Trainers Service works with offenders in the community who are on community orders or licence. Referrals to the service are primarily through the Probation Service but may also be taken from other services working with offenders in the community (e.g. substance misuse services).
26. The service was recommissioned in 2021 with the new service commencing on 1st April 2022 and is provided by Ingeus.

Coming Year

27. The following paragraphs outline the areas that the Public Health Department will be expanding on in the coming year:

Domestic Abuse

28. Public Health continues to work with the Community Safety Team within Children and Family Services to ensure delivery of priorities within the Domestic Abuse Strategy, and to ensure victims of domestic abuse can access the right support in safe accommodation.

Local Area Coordination (LAC)

29. The team is expanding this year with capacity being added to existing areas and also going into 12 new communities across Leicestershire.

Healthy Child Programme (HCP)

30. Adolescence is a time of huge change and experimentation. In seeking greater independence many young people will engage in some level of risky behaviour between the ages of 11 and 14 years old. For most, there will be no lasting harm. However, there are some young people for whom 'risk taking'

behaviour becomes problematic with profound negative consequences that last well into adulthood. It is therefore crucial we understand the rationale behind the more significant risky behaviours and how we might minimise harm and support choices promoting more positive health outcomes. This will mean that the 11-19 service will be delivered differently to the current School Nursing Service. From September 2022, for children and young people aged 11-19 (up to 25 for those identified with additional needs), the HCP offer will be a Public Health led service, delivered through the Children and Family Wellbeing Service. The aim is to work with partners to ensure prevention is included as part of any pathway for adolescents to prevent and reduce demand on specialist services.

31. The Public Health department is keen to work with partners to align services and pathways with the new adolescent Public Health service. A workshop is being planned for external stakeholders in the Summer to drive this agenda forward.

Healthy Relationships

32. The Public Health department is currently procuring a whole family relationship support programme. This service will provide wrap around early help and preventative support for families to become resilient, addressing the issue of parental conflict and improving the lives of children and young people experiencing this. The tender is due out imminently for a 3-year delivery. The service will look to work with schools and pre- and post-natal services, as well as be aligned to Leicestershire's trauma informed practice work.

Trauma Informed Approach

33. Public Health are currently working on a package of support for the development of trauma informed practice within perinatal services and Early years settings. This offer will complement the work Barnardo's are doing and focuses on 'preventing' adverse childhood effects from occurring. The focus will be Early years settings, Health Visiting services, midwifery services and parental support.

Substance Misuse

34. The Public Health department is leading on the implementation of an LLR Drug and Alcohol Related Deaths Review Panel. The panel is a multi-agency panel whose primary aim is to prevent and/or reduce future drug and alcohol related deaths by:

- Reviewing drug and alcohol related deaths as well as near misses;
- Determining any modifiable risk factors which may have contributed to the death;
- Identifying patterns or trends;
- Identifying and sharing learning across agencies;
- Identifying, advocating and actioning changes.

It is anticipated that the panel will go live in Summer 2022.

35. The Office for Health Improvement and Disparities (OHID) have provided supplemental funding to all local authorities across the country to enhance substance misuse service provision over the next 3 years. For Leicestershire, the maximum allocation is just under £2m. The proposal for Year 1 has been submitted to OHID for approval and comprises of:

- Enhanced work with underserved communities – understanding unmet need and putting in place recommendations for action;
- Additional naloxone provision through police;
- Enhanced needle and syringe programmes;
- Enhanced capacity to support police and court custody assessments to improve pathways into treatment;
- Complex case/vulnerability team within the treatment service to support individuals with complex needs;
- Enhancing the volunteer and peer mentor scheme.

Mental Health

36. Recognising the importance and value of the lived experience voice, the LLR Suicide Audit and Prevention Group are working in partnership with the National Suicide Prevention Alliance to develop and formalise a new lived experience network. The aim of the network is to develop and train a group of local people with lived experience of suicide and mental health challenges to influence suicide prevention policy and practice at all levels.

Homelessness

37. Public Health are in the process of recommissioning the hostel-based and outreach-based support service for adults who are homeless or at risk of homelessness. This is in preparation for a go live date of 1st April 2024. The first phase of the project involves completing a needs assessment and running stakeholder engagement workshops to support the development of a draft model. These are currently underway.

Partnerships

38. The Public Health department is increasing capacity to expand the public health approach across the partnership, including discussions with Community Safety Partnerships on how best public health can support their work.

Recommendations for the Board

39. It is recommended that:

- (a) That the Board notes the content of the report;
- (b) That Board members update and raise awareness of these services within their organisations, including seeking opportunities to continue to work together, particularly on the areas being developed over the coming year.

Officer to Contact

Joshna Mavji – Consultant in Public Health
Public Health, Leicestershire County Council
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Appendix A

NEW DOMESTIC AND SEXUAL VIOLENCE AND ABUSE SERVICES FOR LEICESTERSHIRE FROM APRIL 2022

Leicestershire County Council Public Health funds specialist support services for those affected by domestic abuse and sexual violence, and has recently undertaken recommissioning of those services ensuring they remain the best response to local need. The new service model, developed with partners including Police and Crime Commissioner, Leicester City and Rutland Councils, was shaped by engagement sessions with people who use services, public consultation, and data from previous years.

The new contracts will be in place from 1st April 2022. The new service system will consist of:

- Helpline and Engagement Service provided by Free from Violence and Abuse (FreeVa)
- Domestic Abuse Locality Service provided by Living Without Abuse (LWA)
- Sexual Violence Support Service provided by FreeVa
- Leicestershire Safe Accommodation Support Service provided by Womens Aid Leicestershire Limited (WALL)

The contact number to access any help, support and advice remains the same existing helpline number, **0808 80 200 28** which is a freephone number hidden from bills. The service will be available 7 days a week, although initially weekend hours may be reduced due to staff recruitment and training.

To streamline access to services, advice and support there will no longer be a separate 'professionals' telephone number. All calls will be managed through the main freephone number and response tailored to need.

The main difference is that the existing UAVA (United Against Violence and Abuse) consortium will no longer exist beyond 1st April 2022. However, the service providers who make up UAVA will remain, and having considerable local experience and knowledge, will continue to deliver specialist domestic and sexual violence and abuse services across Leicestershire.

The 'frontdoor' and access to help and support for domestic abuse and sexual violence is via the Helpline and Engagement Service where initial support and advice and assessment will take place. As appropriate service users will receive further ongoing support from the relevant services (including 1-2-1, groupwork both face to face and via digital platforms, refuge and dispersed accommodation), this will be co-ordinated by the Helpline and Engagement Service.

It is anticipated that there will be very little difference noticed by people accessing and using the new services as most of the changes are 'behind the scenes'. Our providers have worked together for a number of years and fully intend to continue to work together to deliver a whole service system.

Over the coming weeks more information, including a new website, will be launched and FreeVa, LWA, and WALL will be delivering information sessions to update partners on the new services. The existing UAVA website will remain for several months and will redirect visitors to the new website to ensure continuity of support.

Living Without Abuse (LWA) www.lwa.org.uk

Womens Aid Leicestershire Limited (WALL) www.wa-leicester.org.uk

Free from Violence and Abuse (FreeVa) www.freeva.org.uk

Further additional support services are being commissioned across Leicestershire with funding from the Department of Levelling Up, Communities, and Housing (DLUCH) to support local authorities meet their new statutory requirements within the Domestic Abuse Act 2021. Plans are currently being finalised.

Appendix B

Local Area Co-ordination Areas

North West

Team Leader – Vicky Utting

Area	Team member	Contact details
Coalville	Vicky Utting	07534263203 Vicky.utting@leics.gov.uk
Ashby	Andrew Barson	07712324253 Andrew.barson@leics.gov.uk
Coming soon – Castle Donnington and Kegworth	TBC	TBC
Coming Soon – Ibstock and Measham	TBC	TBC

Charnwood

Team Leader – Darshna Naker

Area	Team member	Contact details
Loughborough North	Darshna Naker	07563380588 Darshna.naker@leics.gov.uk
Loughborough South	Milo Poli	07985535945 Milo.poli@leics.gov.uk
System and Queniborough	Michelle McWeeney	07730582765 Michelle.mcweeney@leics.gov.uk
Shepshed	Sarah Burton	07526928524 sarah.burton@leics.gov.uk

Melton
Team Leader – Mary Sawu

Area	Team member	Contact details
Melton Town	Mary Sawu	07787596898 Mary.sawu@leics.gov.uk
	Dave Melbourne	07834177190 David.melbourne@leics.gov.uk
	Jan Wheeler	07526927366 Jan.wheeler@leics.gov.uk
Asfordby	Mary Sawu	07787596898 Mary.sawu@leics.gov.uk
Bottesford and Long Clawson	Dave Melbourne	07834177190 David.Melbourne@leics.gov.uk

Harborough
Team Leader – John Baraclough

Area	Team member	Contact details
Market Harborough Town	Ellie Franklin	07534263093 Ellie.Franklin@leics.gov.uk
Lutterworth	Lynne McConnachie	07889806061 Lynne.mcchonnachie@leics.gov.uk
Kibworth and Fleckney	Amy Kirk	07526927358 Amy.kirk@leics.gov.uk
Coming soon - Broughton Astley	TBC	TBC

Blaby

Team Leader – Jennifer Fielding

Area	Team member	Contact details
Blaby Village	Jennifer Fielding	07739035296 Jennifer.Fielding@leics.gov.uk
Enderby and Narborough	Alice Porter	07919044896 Alice.Porter@leics.gov.uk
Braunstone Town, Thorpe Astley and Leicester Forest East	Katie Barradell	07526928276 Katie.Barradell@leics.gov.uk
Countesthorpe	Eleanor Blackwell	07526929023 Eleanor.blackwell@leics.gov.uk
Coming Soon – Glenfield and Kirby Muxloe	TBC	TBC

Oadby & Wigston

Team leader – Louise Monk

Area	Team member	Contact details
Oadby	Louise Monk	07526927372 Louise.monk@leics.gov.uk
Wigston	Louise Monk	07526927372 Louise.monk@leics.gov.uk
South Wigston	Mary Flynn	07834177175 Mary.flynn@leics.gov.uk

Hinckley & Bosworth

Team Leader – John Coghlan

Area	Team member	Contact details
Newbold Verdon, Desford, Botcheston and Thornton	John Coghlan	07943026977 john.coghlan@leics.gov.uk
Hinckley Town	Bev Haslam	07768616041 Bev.haslam@leics.gov.uk
Barwell and Earl Shilton	Christy Waring	07947949721 Christy.Waring@leics.gov.uk

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LEICESTERSHIRE SAFER COMMUNITIES STRATEGY BOARD

17th JUNE 2022

SAFER COMMUNITIES PERFORMANCE 2021/22 Q4

Introduction

1. The purpose of this report is to update the Leicestershire Safer Communities Strategy Board (LSCSB) regarding Safer Communities performance for 2021/22 Q4.
2. The Safer Communities dashboard for Q4 is now available as an interactive online dashboard [here](#).

https://public.tableau.com/views/LSCBSaferDashboard/LeicestershireSaferDashboard?:language=en-GB&publish=yes&:display_count=n&:origin=viz_share_link

3. The dashboard includes a rolling 12-month comparison with the trajectory for that indicator. The bar charts give a district breakdown and where available the regional average is also shown.
4. It should be noted that the report is intended to give broad county wide trends across a range of key performance indicators and the accompanying narrative reflects this. Performance within localities does from time to time differ, sometimes dramatically, and the report should be read with this in mind.

Report Summary

5. Notable changes for Q4 2021/22 are summarised below.
 - (a) Overall crime is showing a slow but sustained upward trend. Most crime categories remain stable albeit burglary both commercial; and domestic and vehicle crime are up slightly compared to Q3. Violence with injury rate is also up again and part of a sustained trend.
 - (b) The youth offending data for each of the key performance indicators is very positive.
 - (c) MARAC repeat referral rates had previously risen above the 'SafeLives' recommended upper threshold (40%) but continue to steadily fall. The current rolling 12-month figure is 36%.

Ongoing Reductions in Crime

6. Performance in each crime performance area for Q4 is summarised below:
- The residential burglary rate continues its downward trend with the current rate at 2.22 offences per 1,000 compared to 2.30 the previous year. District breakdowns are broadly similar with three localities above the average.
 - Burglary Business & community offence rates are broadly the same as Q3 with a slow overall decreasing trend with the current rate at 0.94 offences per 1000 population compared to the previous year 0.99.
 - Violence with injury offences have continued to rise over the last ten quarters and currently has peaked at 9.23 offences per 1000 population. Leicestershire had previously consistently performed better in regional comparisons, the regional differential has almost disappeared, the East Midlands average is 9.4 offences per 1000 population.
 - Vehicle offences had steadily reduced over the last nine quarters but has increased slightly compared to Q3 to 4.28 offences per 1000 population, a year on year improvement from 4.64 offences the previous year.

Reducing Offending and Re-offending

7. This is local data and collated several months in arrears, it is shown as a rolling 12-month figure. The data within the Q4 dashboard covers the period March 2021-March 2022.
- (a) First Time Entrants to the Criminal Justice System
 The number of first-time entrants (FTE's) entering the criminal justice system (CJS) aged 10-17 had started to stabilise but more recent data has been positive and the Q4 data currently sits at 54. It is pure conjecture but this substantial downturn may be attributable to Covid19. FTE totals for Leicestershire only were,
- | | |
|-----|------------|
| 190 | in 2014/15 |
| 124 | in 2015/16 |
| 126 | in 2016/17 |
| 101 | in 2017/18 |
| 100 | in 2018/19 |
| 111 | in 2019/20 |
| 88 | in 2020/21 |
| 54 | in 2021/22 |
- (b) Reoffending by Young Offenders
 The rate of re-offending by young offenders has also shown a positive downward trend and currently sits at 0.26 for the current rolling 12 months compared to a previous rolling year figure of 0.67 offences per thousand population.
8. A KPI introduced in Q4 2019/20 was "Education, Training and Employment (ETE) of Young Offenders. This indicator measure the proportion of young people on relevant youth justice disposals who are actively engaged in suitable education, training and employment (ETE) when the disposal closes. Active engagement is

defined as 25 or more hours for young people of school age and 16 or more hours for those above statutory school age.

9. The Youth Offending performance figure for young offenders actively engaging in education, training, or employment (ETE) is 60.0 % at 'disposal' a stable figure compared to a rolling 12-month figure of 60.6%.

Repeat Victimization and Vulnerable Victims

10. The MARAC repeat referral rate has come down from a 12-month rolling figure of 51% at its peak in June Q1 2020/21, there has been a steady reduction in repeat referrals since and the positive trend has continued into Q4. The rolling 12 month figure is 36%. As a reminder, the 'SafeLives' recommended upper threshold for repeat referrals is 40%.
11. A change in reporting criteria for referral has been identified as responsible for the above rise. Previously any violence or threat of violence triggered a repeat referral, this criterion has been superseded by repeat referrals now being triggered by 'any further contact'.
12. UAVA referrals are shown as a rolling year figure, there has been a sustained year on year increase in referrals. The latest data to Dec 2021 shows 1943 referrals compared to the same period last year (1709). The increase has been slow and steady but sustained.
13. Following a recommissioning process, the UAVA consortium arrangement have as of 1st April 2022 ceased, the services however will remain under new arrangements and referrals for support will continue to be reported upon.
14. Several additional indicators have been added to the online performance dashboard. These include domestic crime and incident rates, domestic violence with injury rates, sexual offence rates and hospital admissions for violence.

The new KPI's focus on providing a broader understanding of performance across domestic and sexual abuse. Of note is the 'Domestic Violence with Injury' rate per thousand (3.61) and the 'Sexual Offences' rate (2.78) both have been steadily rising over the last financial year. This mirrors the increases seen in the 'violence with injury' crime data, of which the former is a data subset.

Anti-Social Behaviour (ASB) and Satisfaction

15. ASB performance data is derived from a number of sources; there are two broad categories, survey data and 'hard' figures in the form of incident reports.
 - (a) Survey Data - there are two questions in the Community Based Survey (CBS) relevant to ASB Satisfaction. Data remains unchanged from the previous quarter but is showing a positive trend compared to previous years.

- i. *“the % who feel safe outside in their local area after dark”*. a significant reduction during last year has recovered to 80.88% which is similar to the rate 12 months ago (79.17%).
- ii. *“% of people that agree ASB has decreased or stayed the same”* survey responses have shown a notable recovery, Q4 figures remain unchanged from Q3 at 91.90% compared to the previous year 82.06%.

(b) ASB Incident Data – the online portal has a detailed breakdown, in summary there are now two sources as detailed below.

- i. Police Data; this covers ASB incidents gleaned from the police call management system, this is shown as ‘Total ASB (rate per thousand population)’ this is further broken down utilising the ‘PEN’ code and ASB is categorised as either ‘Personal’ ‘Environmental’ or ‘Nuisance’. This dataset is obtained when police call handlers deem a call is ASB and code the call accordingly. There is as such a caveat that calls are correctly identified as ASB and categorised appropriately.
- ii. ASB recorded on Sentinel (the partnership ASB case management system). This dataset contains all case managed reports of ASB recorded on the system by both Police and Local Authority partners.
- iii. The two data sources are not distinct and there will inevitably be some duplication, for example not all reports of ASB will be case managed and find their way onto Sentinel, likewise reports made directly to local authorities will obviously not feature on the police call handling system.

16. To summarise the general trends in ASB incident reporting:

- (a) In relation to Police data:
 - i. There was a sustained rise in ‘environmental ASB’ between Q1 and Q4 2020/21 during the first Covid19 lockdown period. Levels have steadily returned to normal helped by the re-opening of waste management sites. The rolling twelve-month figure is now lower (0.85) than the previous 12 months (1.57).
 - ii. Personal ASB is relatively stable although relatively higher in a couple of localities, specific data is available on the web portal.
- (b) In relation to ‘Sentinel’ Case managed data... the overall numbers of incidents managed on the system have continued a general downward trend, currently 14.75 reports per thousand compared to 16.51 per thousand this quarter. This is however trend data, locality data may fall outside the trend, more specific local figures are available on the web portal.

Preventing terrorism and radicalisation

17. The number of hate crimes reported to the police remains very low and is currently 1.71 offences per 1000 population. This is however marginally higher than the previous year (1.42). The increasing albeit very slow upward trend has continued over the last year.
18. Racially or religiously aggravated crime is very low with 0.60 crimes per 1,000 population across Leicestershire.
19. A question from the Leicestershire Insight Survey asks residents how much they agree that people from different backgrounds get on well. Latest figures show 91.42% of respondents agreed that people in their area get on well together. This is lower than the previous year's response (93.16%).

Recommendations

20. The Board note the 2021/22 Q4 performance information.

Officers to Contact

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Community Safety Coordinator
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Appendices

The Safer Communities Performance Dashboard is 'Online', the Q3 data is available via the link below.

https://public.tableau.com/views/LSCBSaferDashboard/LeicestershireSaferDashboard?:language=en-GB&publish=yes&:display_count=n&:origin=viz_share_link

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LEICESTERSHIRE SAFER COMMUNITIES STRATEGY BOARD

17th JUNE 2022

LSCSB UPDATE: ANTI-SOCIAL BEHAVIOUR SYSTEM GOVERNANCE CO-ORDINATION OFFICER UPDATE

Background

1. At the Board meeting on 10 December 2021 a presentation was provided by Charlotte Keedwell regarding her new role as Anti-Social Behaviour (ASB) System Governance Co-ordination Officer (Sentinel Co-ordinator). The role was to centrally co-ordinate work in relation to ASB, rather than having many partners carrying out the work individually. The District Councils, Leicester City Council and Leicestershire Police all contributed to the funding for the role. The Board received a detailed presentation outlining intended workstreams and asked to be provided with regular updates.
2. The Board received a further update at the meeting on 18 March 2022.
3. This short report provides the latest update and should be read as supplemental to the previous Board input.

Latest position

4. The sentinel officer is now established, pushing forward the necessary workstreams required to support the most effective use of the Sentinel Anti-Social Behaviour System. The remit involves working with the partners to improve and develop the system and its supporting procedures/policies.

Notable developments and challenges:

5. Notable developments are as follows:
 - Bitesize Training is being offered to all sentinel users and being run weekly as refreshers on differing topics as identified at the Sentinel Task and Finish Group. There has been four topics delivered so far to over 100 officers and the Task and finish group are due to meet again to decide on the next round. Feedback has been really positive and the sentinel officer is looking into a sustainable training package for all council staff moving forward.
 - Charnwood are currently testing the Case management module and results of this test will be brought to the next meeting.

- The Review Retain Delete (RRD) module is currently being developed by Vantage and will be added to the test site shortly to be tested by Charlotte. A full training package is being created and will be delivered accordingly to appropriate partners delegated officers.
- A system User guide is in the process of being developed alongside the training module which will ensure that training facilities remain after the ASB Sentinel role comes to an end.
- A review of the service being provided by Vantage is being carried out and will be considered as part of the new contracts between the partners and Vantage.
- All poor data held within the system is being removed imminently to clear out the system as agreed which will bring the system in line with GDPR requirements.

Key issues for partnership working or affecting partners

6. The key issues are as follows:

- Data within the system is still being reviewed and the outcomes are being challenged and where possible rectified.
- Review Retain and Delete process to be progressed to ensure data held falls in line with GDPR requirements.
- Costs of the system to the partnership to be reviewed and contracts renewed where necessary.

Recommendations for the Board

7. It is recommended that:

- (a) The Board note the contents of this report.
- (b) Partners continue to support the ongoing workstreams outlined within the report.

Officer to Contact

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Leicestershire County Council**

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LEICESTERSHIRE SAFER COMMUNITIES STRATEGY BOARD

17th JUNE 2022

LSCSB UPDATE: PROBATION SERVICE

Background

1. In June 2021, the Probation Service was re-unified, bringing the Community Rehabilitation Companies and National Probation Service together as one organisation, the Probation Service, organised in local Probation Delivery Units (PDU), within Her Majesty's Prison and Probation Service (HMPPS), within the Ministry of Justice. The LLR PDU is part of the East Midlands Region.

Notable developments and challenges:

Past Year

2. Although the Probation Service was formally unified in June 2021, the task of combining the two organisations at every level, and operationally, has been very challenging, complex and lengthy, and thus taken up a significant amount of organisational time and energy. This has been overlaid by ongoing and significant staffing and resource issues, together with moving out of our COVID Extraordinary Delivery Model. In addition, our main Leicester Office (which also covers much of the County) was closed for 6 months for a major refit and refurbishment, requiring the decanting of all staff and service delivery into a smaller office in the City Centre. However, despite this, we have managed to maintain full service delivery.
3. We finally moved into the refurbished office at the beginning of May. It is a modern, bespoke-designed and well equipped, so will allow us to develop our service delivery, as well as greatly enhancing the working experience and environment for all our staff and visitors.
4. At the same time of the move, we have implemented a new team structure which both achieves a fully integrated delivery model from the two legacy organisations, and allowed us to innovate with the formation of a Young Adults team and a Womens Team. The former will work closely with YOS Teams to develop joint maturity assessments, and develop more robust and personalised plans for young people transitioning from YOS to Probation Service supervision. The latter is already working collaboratively, not only with our commissioned Womens' services, but with a broad range of other relevant organisations too.

Coming Year

5. We will particularly look to develop the two specialist Teams so they work in a bespoke manner, relevant to their service user group. Linked to this, is an approach to service delivery which will become fully Trauma Informed across all areas of the organisation, and in collaboration with partnership organisations who are also fully signed up to operating with such an approach.
6. With significant recruitment and qualification training ongoing, we are hopeful that our recent, and long-standing resourcing and staffing issues will begin to ease. This will have the effect of reducing excessive caseloads for practitioners, allow more development work, concentrating on quality and an enhanced level of community and partner organisation engagement.

Key issues for partnership working or affecting partners

7. As part of the Probation re-organisation 2021, we have Regionally allocated funds to commission or co-commission with partners. We have already done this with City and Council Counties in the recent recommissioning of Substance Misuse Services and will be looking for other opportunities over the coming months and years.

Issues in local areas

8. None of note.

Recommendations for the Board

9. That the Board notes the content of the report.

Officer to contact

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LLR MARAC REPEATS

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Agenda Item 15



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Why is it important to identify and refer repeat cases back to the MARAC.

Work completed nationally with a number of agencies and 'Safelives' informs us that around 60% of victims who receive specialist support through the MARAC Process experience a cessation of abuse. This tells us that approximately 40% experience ongoing abuse from the perpetrator.

It is important to continue to provide a multi-agency response to those victims Where the MARAC has so far not been effective and continue to work with them to identify why and when the abuse is happening and work collaboratively to reduce or eliminate the risk.





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Why is it important to identify and refer repeat cases back to the MARAC.

MARAC is a systematic multi-agency response to victims assessed to be at risk of serious harm or homicide.

Agencies need to continue to work together especially with the repeat cases to resolve challenges and barriers preventing the effectiveness of the MARAC.

(Information sourced direct from 'Safelives')



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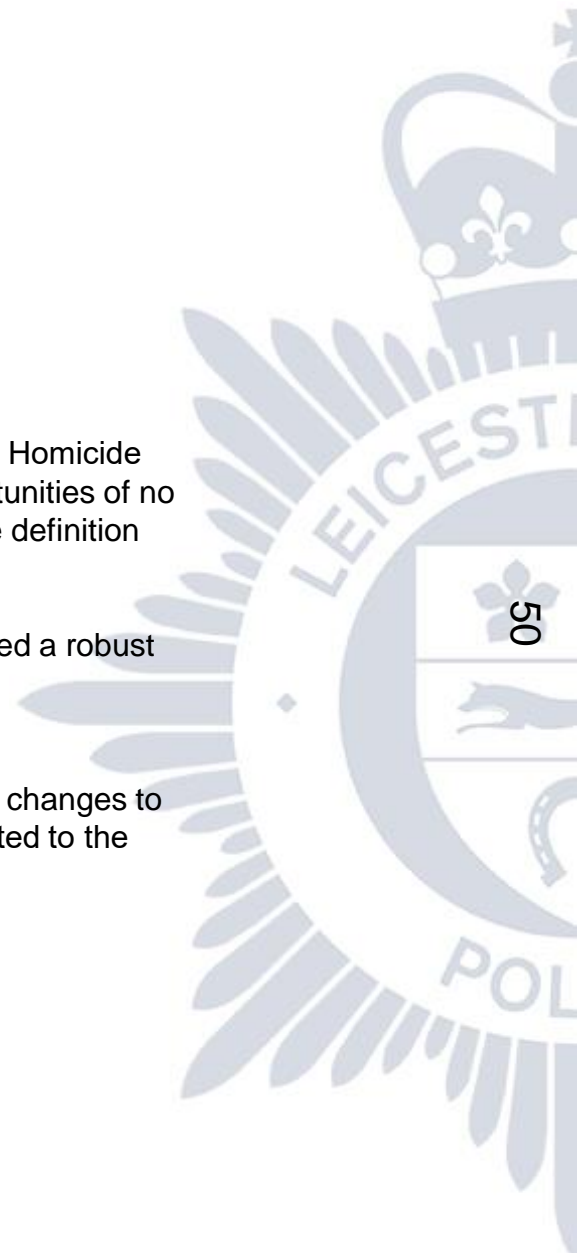
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Effectiveness of the LLR MARAC

'Safelives' reviewed the repeat definition following recommendation's from a Domestic Homicide Review (DHR) in 2018 where it had been identified there were potential missed opportunities of no referral back into MARAC under the previous definition. This was the first time that the definition had been reviewed since 2007.

To improve the effectiveness of the LLR MARAC associated partners have implemented a robust process to identify repeat cases in line with the new 'Safelives' definition of what constitutes a repeat.

As anticipated this has seen an increase of repeated cases being identified along with changes to recent legislation especially 'Coercive Controlling Behaviour' which has also contributed to the rise in repeat figures.





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Recommendation's / Bench Mark

'Safelives' recommendations for repeat cases currently indicates figures between 28 – 40%. This bench mark has not been changed post the 'Repeat Criteria Definition'

The change in definition added in four extra criteria to consider, the criteria being very open to include

- unwanted direct or indirect contact from the perpetrator or their family
- breach of police or court bail
- breaches of civil orders and any dispute over child contact, property, divorce separation proceedings.

This criteria alone would see an increase in reasons for referring a case back to MARAC coupled with the new legislation of 'Coercive Control'

The bench mark / recommendation's figures from 'Safelives' has not been reviewed and remains at an expectation of what a repeat should look like pre the changes.



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LLR MARAC Figures

2014 – 15 / 2015 – 16 / 2016 – 17 LLR MARAC was recording repeat figures around 30% repeat rate.

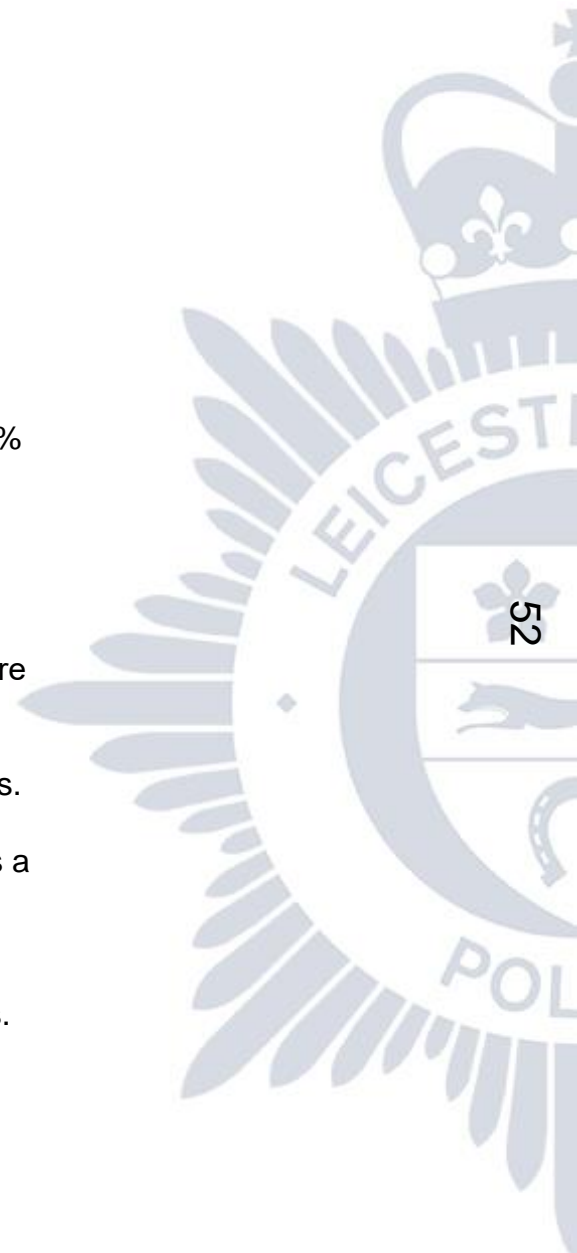
Post the changes to the definition and introduction of new legislation we saw the rate of repeats rise to a high of 51%

The changes made by 'Safelives' were anticipated to increase the repeats as clearly more cases would be identified through the extra criteria set.

Locally the introduction of the Daily MARAC has also contributed to the increased figures.

Better recording, reporting and identifying of cases to be referred in should be viewed as a positive measure.

We are currently identifying those cases that would previously not have been identified which would have been missed opportunities to engage with the victim and their families.





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Positive Trend LLR MARAC figures

Local LLR figures indicate that most cases come to the MARAC on one occasion.

A number of cases come back to MARAC on two or three occasions, usually within quick succession whilst the families are at crisis point.

However after the initial repeat referrals and time for the agencies to work with them the repeat rate drops off quite dramatically. Indicating that the partners have identified the causes, triggers and safeguarding required.

A small number of cases are referred back regularly throughout the 12 month period, these are usually the more complex cases. It is important that agencies continue to work with and support these families as mentioned earlier within this presentation.



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LLR MARAC moving forward to reduce offending.

A high percentage of the repeats coming in are usually due to the continued re offending of the perpetrators and this needs to be considered when looking at solutions to the reduction of repeat cases.

Currently the MARAC has very limited options around perpetrator management, it is recognised that more work is required in this area and for the MARAC to develop further with better inclusion of partners who are able to work in this field of work.

Perpetrator programmes / facilities are extremely limited, we know that perpetrators go on to abuse other partners. A true response when looking to reduce offending needs to include education and working with the perpetrators, reducing their current offending behaviour and working towards avoiding future abusive relationships.

The cycle of abuse for victims is well recognised but to be fully effective partners need to break the cycle of offending which can only be done with a co-ordinated response to serial domestic abuse (DA) offenders.

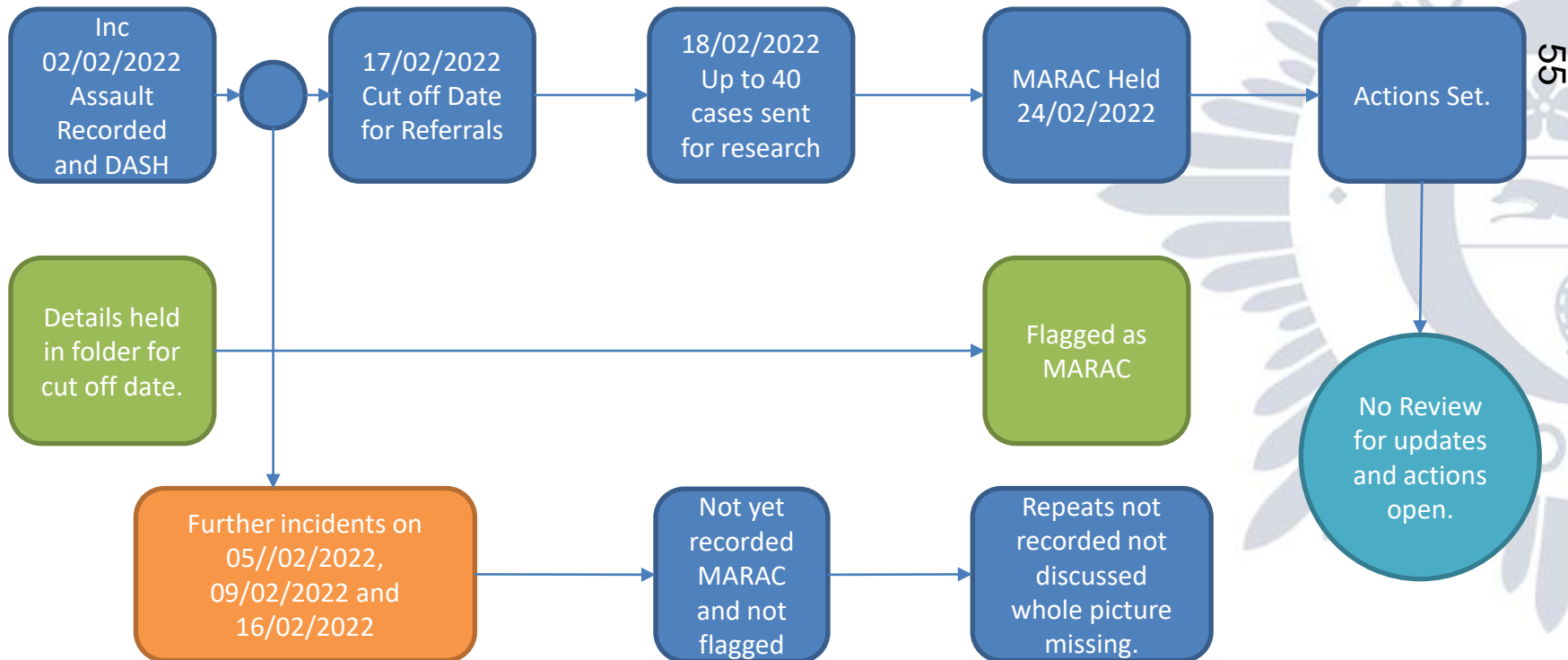




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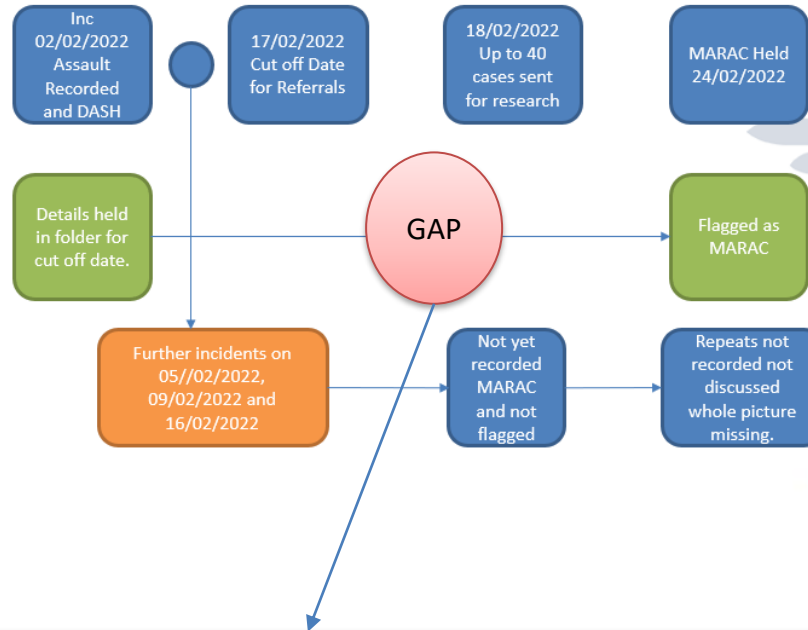
Monthly MARAC Example





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The flagging of the MARAC is not entered until 24/02/2022. Incidents happening between 02/02/2022 and 24/02/22 may not have been picked up due to no flagging and no MARAC held. This means that the frequency of the incidents would not be seen and the recording of the repeats missed. The full picture not being captured for partners to consider in their safety planning.

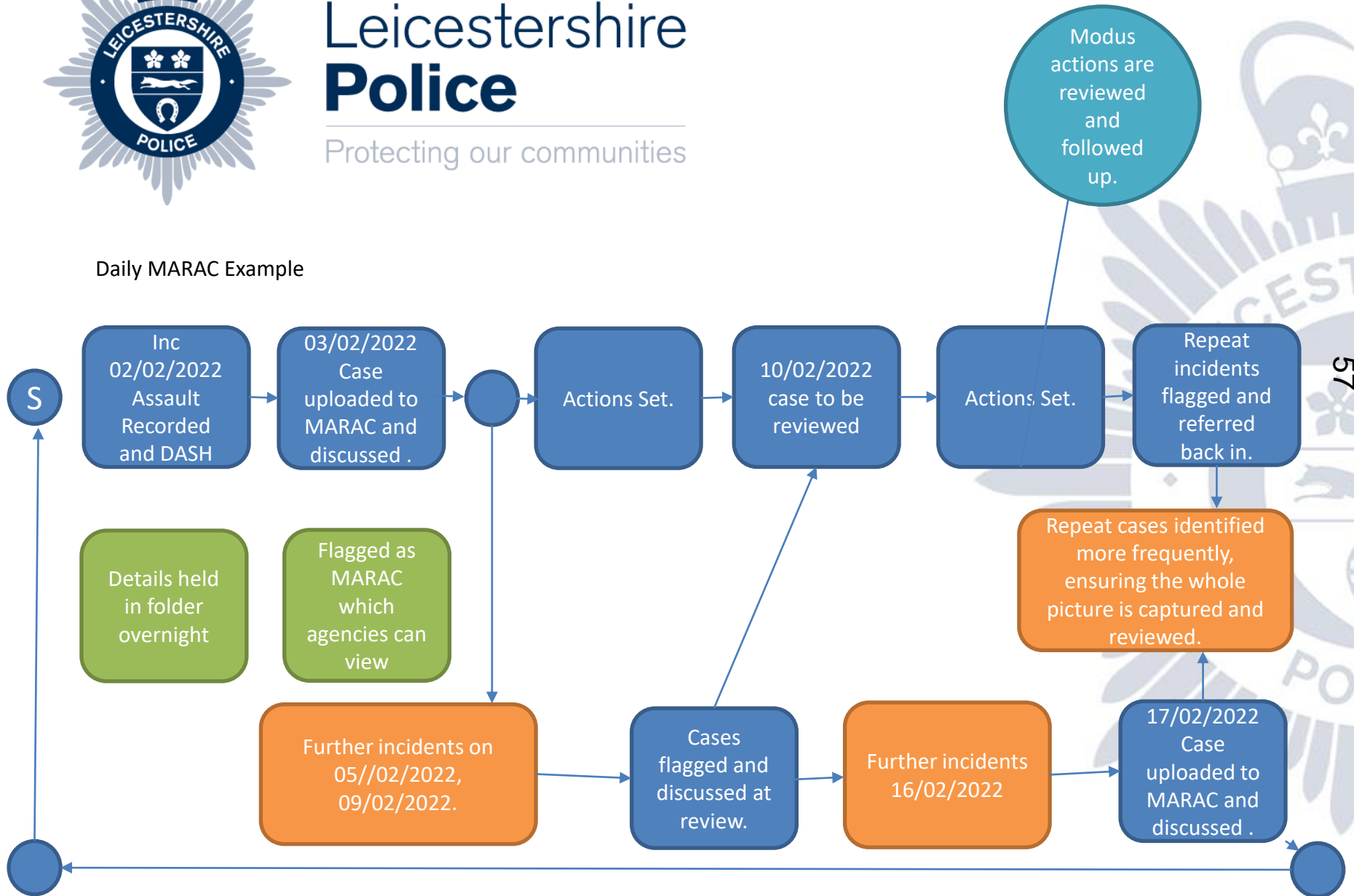




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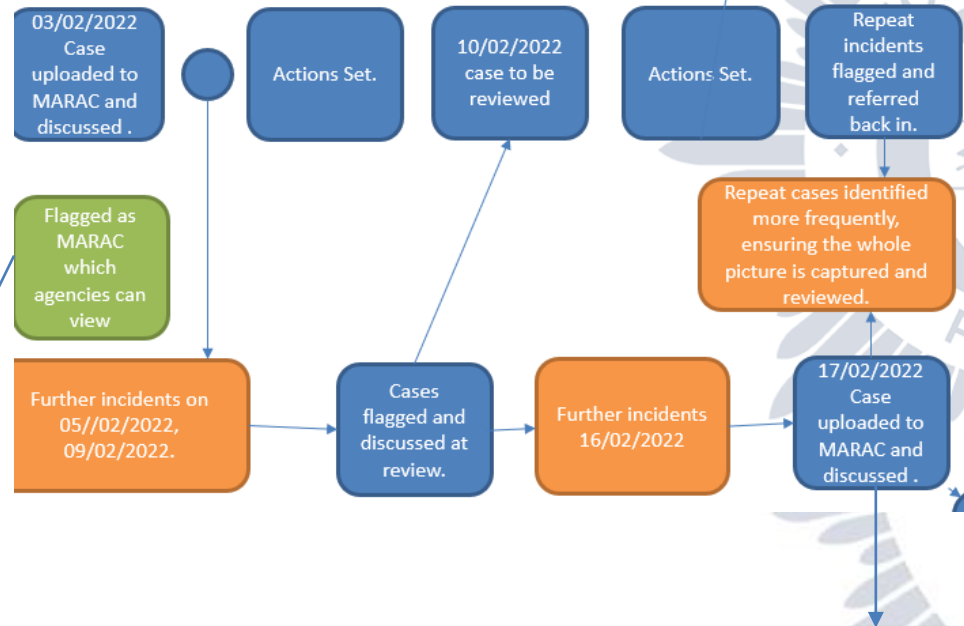
Daily MARAC Example





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The flagging happens as soon as the MARAC case is entered onto MODUS, all agencies have access to this information Prior to the meeting the next day if they choose to look. As the case is flagged straight away any incidents happening within the week to review date are identified and added into the review discussion. Therefore the whole picture taken into consideration. As flagging is more efficient the incident on 16/02/2022 is flagged straight away as a repeat and brought straight back into MARAC. This is a far more robust process tat any of the previous LLR MARACs, Monthly, Bi-Weekly or Weekly



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Any Questions?



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